

Missouri Association of Insurance Agents Education Cancellation Policy

You will not receive a refund or transfer credit if you do not notify us before the start of the event. All cancels and transfers must be received in writing. Refunds: a 90 percent refund applies if cancelling more than two weeks prior to start of event; 75 percent refund if cancelling fewer than two weeks before the event. Transfers: A \$30 transfer fee will be assessed on any CIC or other multi-day seminar transfer made within 2 weeks of the program. A \$15 transfer fee will be assessed on any CISR or one-day seminar transfer made within 2 weeks of the program. Transfers may only be made to another MAIA course. Student must indicate a transfer course within two weeks of cancellation or appropriate percentage of tuition will be refunded. Questions? Contact Laura Berendzen at lberendzen@moagent.org or 573-893-4301.